

Dolight

LED products Limited Warranty Agreement

Thank you choose Dolight LED products at first. Dolight is pleased to provide the following warranty for the periods shown below. This warranty covers Dolight LED products, power supply to comply with its respective published specifications. This warranty is subject to change without notice. For most updated version, please contact your local agents or E-mail to info@dolight-led.com; or Tel: +86-752-5312830.

LIMITED WARRANTY

Dolight warrants to customers of Dolight each LED products, power supply to be free from defects in materials and workmanship in its intended use (normal wear and tear excepted) and to operate for the period starting from the date of manufacture for the stipulated time periods as shown below and subject to the "TERMS AND CONDITIONS" specified below.

If a product proves to be defective in material or workmanship during the warranty period, the exclusive remedy of customers of Dolight is that Dolight will, at its sole option,

- (a) Repair the product using new, remanufactured, or refurbished parts.
- (b) Replace the product with a product that is functionally equivalent to the original product.

For purposes of clarity, all options above do not include any installation costs or expense.

WARRANTY PERIOD

| <u>Product type</u> | <u>warranty period</u> |
|----------------------------------|----------------------------|
| 200~240V AC voltage LED products | 2 years for eco PS version |
| 200~240V AC voltage LED products | 3 years for PS LGP |
| 200~240V AC voltage LED products | 5 years for PMMA LGP |

The warranty period is based on different range of products shown in the sales contract.

If LGP is PS, we only guarantee panel light and driver (If with) working within warranty period. We will not guarantee the PS LGP yellowing problems.

Terms and conditions

This warranty only applies when Dolight LED products, Power Supply are properly wired and installed together as a system and are operated within the electrical values recommended by Dolight, use in lighting equipment designed and approved for the application by Dolight and in environmental conditions (temperature, humidity) within the normal specified operating range of the products.

This warranty does not apply in:

- (i) any use in violation of any local applicable standard, code or instructions

for use in installation include those contained in the latest National Electrical Code(NEC), the Standards of Safety Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA); Europe (CE), Australia (C-tick) ; China (GB).

(ii) any event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours or outside the following conditions

- Warranty Period is based on typical 4,380hrs/year. Operation on continuous burning cycle of 12 hours.
- Warranty Period valid for a maximum operating and environmental temperature as specified in the product specifications.

(iii) any alteration, modification, additions, or repairs made during the applicable warranty period by anyone other than Dolight its employee, agents, or subcontractors;

(iv) physical abuse of the goods or any component or acts of vandalism by any person other than Dolight, its employee, agents, or subcontractors;

(v) any damages due to improper installation, improper testing, improper operation, abuse, misuse, accident, neglect, alteration, corrosion, and any acts of god.

(vi) any use of Dolight LED products, Power supply together with any other component, product or installation, whether of Dolight or third party.

(vii) any use not authorized by Dolight.

(viii) In the event of natural disasters such as earthquakes, floods and other adverse the products are not in the context of our company's warranty.

WARRANTY SERVICE CLAIMS

Dolight shall issue by QA department for all requests for warranty review. To expedite service or if you are unsure whether a situation exists that is covered by this warranty, please contact your local Dolight agents.

RETURN DEFECTIVE PRODUCT

After contacting Dolight and receiving the issue report from our company's QA department, the customer of Dolight shall promptly return the product after receiving instructions regarding if, when and where to ship product. Product must be returned within 10 days of receiving the issue report. Shipping box must be clearly marked with issue report. Failure to follow this procedure shall void this warranty.

Remedy, Limit of Liability

The foregoing shall constitute the exclusive remedy of the sole liability of Dolight for its LED products, Power Supply. No warranty of merchantability or fitness for a particular purpose is made or is to be implied. In no event shall Dolight be liable for any other costs or damages (whether direct or indirect) including lost profits or revenues, incidental, special or consequential damages, which includes but not limited to inconvenience, loss of time, loss of business opportunity, down time, loss of goodwill, interference with business

relationships, other commercial loss.

Dolight reserve the right to examine all failed Dolight LED products, Power supply to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any Dolight LED products, Power Supply are defective and covered under this warranty. Any decision made by Dolight is final and conclusive.

No implied warranties

The warranties given in these terms are the only warranties given by Dolight with respect to the products and are given in lieu of all other warranties. Express or implied, including, but not limited to, warranties of merchantability, of non infringement and of fitness for a particular purpose, purchaser's exclusive remedies, and Dolight'S sole liability. For any nonconformity of defect in any product shall be those expressed under "LIMITED WARRANTY" herein.

If you have any question, please contact you local agents direct or contact with our company.